



Please return to : Zorbing South UK Ltd, Ground Floor, The Old Mill
Little Lane, Okeford Fitzpaine, Dorset, DT11 0RB

Group Booking Form

Booking Details

Full Name	
Mobile Number:	
Postcode	
Email:	
Group Size	

Requested Date/Time

(We will book you in as near to the time requested as possible and send an email confirmation with an exact time)

Time	Day	Date

Special Instructions/Additional Information

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Groups are quoted for dual rides (2 people in each ball)

Quantity	Harness	Hydro

Essential Information

Harness Zorbing – Maximum combined weight 28 Stone. Minimum Height 4ft10

Hydro Zorbing – Maximum combined weight 39 Stone

Terms and Conditions

In this document the following expressions mean The Business - Zorbing South UK Ltd
 The Customer - Two Zorbonauts per Zorbing descent
 Valid Prepayment of a group booking and confirmation for pre-booked date..
 The booking has to be paid 3 weeks prior to the said activity date by card or by cheque payment.
 On production of a valid Zorbing confirmation/booking reference, the customer reserves the right to a ride as stated on their confirmation/booking reference subject to the following terms and conditions.

The customer cannot participate in a Zorbing descent if they / are:-
 Unable to produce a valid Zorbing South UK Ltd voucher/booking reference
 Under 6 years old for Hydro Zorbing (Parental consent is required up to the age of 18)
 Under 12 years old or under 4.5 ft high for Harness Zorbing (Parental consent is required up to the age of 18)
 Exceed 180kg (28 stone) per two Zorbonauts for the Double Harness.
 Exceed 130kg (for one person) or 250kg for multiple Hydro Zorbonauts.
 The business judgement of customer weight is final and will be carried out on the day of the ride
 Suffering from high blood pressure or heart condition
 Suffering from Epilepsy
 Pregnant
 Under the influence of alcohol or drugs
 If you suffer from any other conditions and are in doubt of your participation please contact Zorbing South UK Ltd

After receiving your final booking confirmation after payment 3 week prior (this includes a confirmation of the date, time slot and booking reference number) please be aware that this booking is binding and final. No cancellations or amendments can be made upon this booking (after twenty four hours from when the booking was confirmed to you - we require an email sent to us within 24 hours to advise us of any changes that need to be made.) Once the slot has been reserved for you and your, this time and date cannot be amended and monies cannot be refunded..

In the event of cancellation by Zorbing South UK refunds will be made to the person who purchased the experience and the monies will be refunded by cheque or a credit to the card used to make the payment at month end. We are not liable for the cost of your postage or pre-booked accommodation//transport costs. This does not affect your statutory rights.

All participants are required to sign a waiver, false information could affect the safety and security of the staff and customer and invalidate the insurance. Zorbing South UK Ltd will be taking bookings for all pre-paid vouchers via 'online form' on our website at www.zorbsouth.co.uk/booking.aspx Tel. no. for further info is 0844 809 4007

Bookings are taken on a first come first served basis for the 2011 Zorbing season.

It is the customer's responsibility to arrive at the Zorbing site at the specified date and time. Riders that fail to turn up on the day of your event will forfeit their ride and no refund will be given. Zorbing South UK Ltd reserves the right to cancel operations for any reason which may affect the safety and security of the customer or staff.

Zorbing South are entitled to cancel your booking at any time.

In the event that Zorbing South decides to cancel your booking it shall use its reasonable endeavours to notify you as soon as possible.

You shall be entitled to rebook your event for an alternative date.

Zorbing is subject to weather conditions, wind speed and direction, heavy rainfall and temperature below 6°C.

It is the responsibility of the customer to check for cancellations on our website at www.zorbsouth.co.uk from 2pm prior to the day of your booking or by calling 0844 809 4007

Zorbing South UK Ltd are not responsible for any damage or loss to customer property at the Zorbing site. Delivery is by first class post within 3 - 5 working days. Please note: Delivery is by Royal Mail therefore Zorbing South UK Ltd cannot be held responsible for delays caused by the postal system. No dispatch or delivery on UK bank holidays and weekends. © Zorbing South UK Ltd 2010